

# BPMN 2.0 Method & Style

## BPMN-Level 1 Palette

### Activity: Work performed in a process

**Task**

Generic (None) Task, User Task, Service Task, Call Activity

A **Task** is an atomic Activity, having no subparts defined in the model. Level 1 palette distinguishes human **User Task** from automated **Service Task**. Generic **None Task** means task type undefined. A **Global Task** (of each type) is a call to a reusable Task definition.

**Subprocess**

Subprocess, Call Activity

A **Subprocess** is a compound Activity, having subparts defined in the model. May be displayed either **collapsed**, **expanded inline**, or **expanded at a Child Process Level** in hierarchical style. Expanded Subprocess inherits Process (Pool) of collapsed Subprocess at Parent Level. It must have a None Start Event. A **Call Activity** is a call to a reusable Subprocess or Global Task definition.

### Gateway: Routing logic

**Exclusive (XOR) Gateway**

A **Gateway** controls process flow. Without a Gateway, all Sequence Flows out of an Activity are taken in parallel. **Exclusive (XOR) Gateway** is exclusive decision. **Parallel (AND) Gateway** means **split** into Parallel Paths, or **join** Parallel Paths.

**Parallel (AND) Gateway**

(Parallele Verzweigung), (Parallele Zusammenführung)

### Event: A Signal that „something happened“

**Start Event**

None, Message, Timer

A **Start Event** indicates the start of a Process or Subprocess. A Top-Level Process may have a **Trigger** representing the type of signal that starts the Process: **Message** (external request), **Timer** (scheduled start), or **None** (manual start). A Subprocess always has a None trigger.

**End Event**

None, Message, Terminate

An **End Event** indicates the end of a path in a Process or Subprocess. Best to use a separate End Event for each distinct end state. End Event may throw a **result** signal: **Message** (to external entity), **Terminate** (abort Subprocess), or **None** (no signal thrown). All Parallel Paths in a Process or Subprocess must reach an End Event to complete normally.

### Pools, Lanes and Connectors

**Pool, Lane**

My Process, Lane 1, Lane 2

A **Pool** represents a participant in a **Collaboration**, an interaction between a Process and the external environment. A Pool can contain a single Process. An empty black-box Pool represents an external participant. A **Lane** is a subdivision of a Process, typically representing a performer role or organizational unit.

**Sequence Flow**

Sequence Flow represents orchestration, or flow of control within a Process or Subprocess. When the node at the tail is complete, the node at the arrowhead is started.

**Message Flow**

Message Flow represents Collaboration, or interaction between Pools in the form of Messages.

### Data

**Data Object, Data Store, Data Association**

A **Data Object** represents information stored within a process level. A **Data Store** represents external information accessible to the Process. The **Data Association** connector represents Data Flow.

### Miscellaneous

**Text Annotation and Association**

Any comment

**Group**

Group is a drawing aid that visually links enclosed elements.

**Documentation**

**Documentation** is purely an XML element. It has no graphical representation.

## BPMN-Level 2 Palette

### Activity: Additional Types and Properties

**Task**

Send Task, Receive Task

A **Send Task** sends a Message. A **Receive Task** receives (waits for) a Message.

**Repeating Activities**

Loop Activity, Multi-Instance Activity (parallel), Multi-Instance Activity (sequential)

A **Loop Activity** evaluates a true/false condition after each iteration; if true, the Activity is performed again. A **Multi-Instance Activity** is performed, typically in parallel, for each item in a list. Loop and Multi-Instance (MI) Activities may be either Tasks or Subprocesses.

### Gateway: Additional Flow Control Pattern

**Inclusive (OR) Gateway and Conditional Sequence Flow**

**Inclusive (OR) Gateway** represents independent conditions: all Sequence Flows with a true condition are enabled in parallel. **Conditional Sequence Flow** (right) is an alternative representation without a Gateway. **Default Flow** (tickmark) means "otherwise," i.e., no other conditions are true. Use **OR Gateway** to join conditionally parallel paths.

### Event Gateway

**Event Gateway**

Normal response, Exception response, 3 days

An **Event Gateway** represents exclusive choice based on the Event that occurs first. Each Gate must contain a catching Intermediate Event, typically Message or Timer.

### Event: Additional Event Types

**Additional Start Events**

Conditional, Signal

**Additional End Events**

Error, Escalation, Signal

**Conditional Start** signifies triggering by a monitored data condition, such as "low inventory." **Signal Start** signifies triggering by a broadcast signal (publish-subscribe integration).

**Error End Event** in a Subprocess throws a signal caught by an interrupting Error Boundary Event on the same Subprocess. An **Escalation End Event** in a Subprocess throws a signal caught by a non-interrupting Escalation Boundary Event on the same Subprocess. A **Signal End Event** broadcasts a signal catchable by any Signal Event.

### Throwing and Catching Intermediate Events

Throwing and Catching Intermediate Events have Sequence Flow in and out. **Throwing Intermediate Events** (black icon) send a signal and continue. **Catching Intermediate Events** (white icon) wait for a signal, then resume. **Message Event** sends or receives a Message to/from another Pool. **Timer Event** is a specified time delay. **Signal Event** broadcasts a signal or subscribes to a broadcast Signal.

### Link Event Pair

nach A. p.2, von A. p.1

A **Link Event Pair** stands for a Sequence Flow "go-to," typically used as an off-page connector. It is only allowed where a Sequence Flow would be allowed.

### Interrupting and Non-Interrupting Boundary Events

**Boundary Events** (attached to an Activity boundary) listen for a signal while the Activity is running. If the signal occurs, **Interrupting Events** (top) abort the Activity and exit on the Exception Flow. **Non-Interrupting Events** (bottom) trigger the Exception Flow in parallel with normal Activity completion and exit. **Message Event** is a signal from outside the Process. **Timer Event** is a timeout. **Error and Escalation Boundary Event** on Subprocess catch exception signal thrown from the child level of the Subprocess. **Conditional Boundary Event** responds to a continuously monitored data condition.

### Message

Initial Message, Return Message

A **Message** represents the content of a communication between two Participants. In BPMN 2.0, a Message is a graphical object.

## Elements of BPMN Style

**Collapsed Subprocess**

**Expanded at Child Process Level**

**Collapsed Subprocess at Parent Process Level**

**Expanded at Child Process Level**

- Make models hierarchical, using Subprocesses to represent Process Levels.
- User labels to make Process logic obvious from the diagram alone.
- Label Activities Verb-Noun
- If possible, label Exclusive Decision Gateways with a yes/no question, and label the outgoing Sequence Flows yes and no.
- Use empty (Black-box) Pools to represent external participants.
- Begin customer-facing Processes with a Message Start Event receiving a Message Flow from the Customer Pool.
- Label White-box Pools with the name of a Process; label Black-box Pools with a participant role or business entity.
- Model internal process participants (activity performers) as Lanes within a single Process Pool, not as separate Pools.
- Show Message Flows between Process and all external Pools in Top-level Diagram, and show Message Flows consistently in Parent- and Child-level-Diagrams.
- Indicate success and failed end states of a Process with separate End Events, and label them to indicate the end state.
- If Subprocess is followed by yes/no Gateway, match one End Event of the Subprocess with Gateway Label.
- All Activities, Gateways, and Events must be connected via a continuous chain of Sequence Flows leading from a Start Event to End Event.
- Do not leave Flow Objects "floating" in the Diagram.
- Sequence Flow (or equivalent link event pair) must not cross a Pool boundary.
- Use Message Flow to link Pools.
- Message Flow cannot connect points in the same pool
- Message Flow cannot connect to a Gateway.
- Do not use gateway to merge exclusive alternative paths into an activity
- Use AND-gateway to join unconditionally parallel paths
- Use OR-gateway to join conditionally parallel paths